

Windows Media Player 11

“Connect Burner Then Restart Player”

Upon installing windows media player 11 thousands of users have had this same problem. When you click on the burn tab the following message appears to the right under the picture of the drive. After much exhaustive research we have discovered the following facts about this issue.

- Microsoft isn't admitting there is an issue with the player. All resolutions available from Microsoft currently insist it's a hardware issue or a registry error.
- After installing wmp11 on over 20 different machines with varying hardware all of the machines resulted in the same error.
- Installing wmp11 seems to remove imapi services which oddly enough is needed by wmp11
- Even after reinstalling the imapi services wmp11 can't find the drives.
- The problem doesn't seem to be restricted to ide, and sata drives. As our systems can't find the USB MP3 players, USB thumb drives or phones.
- Cd's can still be burned using windows, nero or other third party programs

Until a resolution becomes available we have found a program which will allow someone to perform these functions. Available for free download on www.microcrafters.net is a free program called Allway sync. It will allow you to sync to most any device. Simply search for the audio category

We ask that anyone with suggestions on how to fix this issue let us know at microcrafters@hotmail.com. once a solution is found we will publish it here as soon as we confirm it works.

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